

Joanne Katz

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Andrea Nathanson, R.N.
Qualicare Inc.
48 Hetherington Crescent
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Dear Andrea,

The education we received from the challenging experiences we faced while caring for my father now provides us with the benefit of hindsight that I can share with others. Qualicare's involvement in my father's care was so practical and supportive at a difficult time - turning to you for help was clearly one of our best decisions. Your professional demeanour was comforting for our family and your expertise was very helpful in ensuring my father received the best care possible.

Because my father was a doctor, we needed a company that could not only help us care for him but also endure the in-depth scrutiny that only a physician could offer, as he monitored his own care. Your advocacy with the retirement home administration, his doctors and his hospital teams could not have been replaced ~ because you offered the entire team continuity that Dad greatly benefited from and sought comfort in.

Your special care, your genuine interest and your focus on solutions to the barriers we faced, was irreplaceable. We would not feel as though we did everything possible for him without having chosen your company to help us. When we thought there was no one to turn to, your willingness to listen and understand was so refreshing. My father was able to develop a trust in you and your company that is simply not delivered by others.

Please accept our sincerest thanks,

Joanne Katz

