

MANDY BASMAN

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Andrea Nathanson
Qualicare Inc.
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Dear Andrea

I want to take this opportunity to thank you for your devotion, committed support and understanding during my mother's illness. You were able to fulfill her most important request – not to be placed in a hospital or nursing home - and for that, I am very grateful. I would highly recommend you and Qualicare for anyone faced with a situation like ours.

When my mother refused to visit a doctor and I couldn't get one to visit her, I had no idea what I was going to do. When we first met with you, I felt so sure that Qualicare was the right company to take care of my mother and you really came through for us. You were able to co-ordinate her care and even found us a very special doctor who would take care of her at home. I was so impressed and relieved to know we had someone so capable and professional looking after her.

During the year and a half that you took care of my mom, you were there every step of the way. I appreciated you taking the time to get to know her and our family and for continuously providing us with options to ensure we made her life comfortable, calm and safe. With your help and the help of your very special caregivers, my mother maintained her dignity throughout her illness. Although it was a very difficult time for us, I am convinced that she had the best care possible and am extremely grateful.

My thanks with Sincerity



Mandy Basman