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Dear Andrew.

I wanted to thank you and all the
Audience Team for the excellent and very
professional care given to Alice Hill over
the past few months. Your whole group
under Diane's leadership was fabulous.

I wanted to particularly thank -
Araceli, Sabine, Inbar and Sorana
who I know put up with a very
difficult and at times abusive situation.

Your wise advice all along was
much appreciated as decisions were
made clearly in my mother's best
interests.

Diane was always there just at the
right time with a very thoughtful
approach.

We may see at Butts House and
look forward to Diane's continuing role.
Keep well and thank you.

Tony and Shanna Graham