

Ruth Gerlock

258 Westmount Blvd. Thornhill, ON L4J 7V9

Andrea Nathanson
3910 Bathurst Street, Suite 404
Toronto, Ontario
M3H 5Z3

October 14, 2005

Dear Andrea,

I am writing this letter to express my appreciation for being available to my father and to my family this past year. Before you were involved, we were so concerned about how often his heart failure was forcing him in and out of the hospital. This frustrating process was, in itself, a detriment to his health!

We've been so relieved since you've been helping us care for him. We're delighted that he has not been in the hospital for this condition since January and we've found your guidance very helpful and your involvement so caring.

Your monitoring has helped us better control his medications and has made his and our quality of life so much more comfortable. You've made it easier for us to cope with our challenges and so we look forward to your continuing care and support.

Sincerely,

A handwritten signature in blue ink that reads "Ruth". The signature is written in a cursive style with a large initial "R".

Ruth